



## Contacting an OLN Representative

Through **OhioLearns!**  
<http://www.ohiolearns.org>  
or **E 4 ME**  
<http://www.e4meohio.org>



Do you want to ask an OLN representative a question about an issue you have encountered in E 4 ME?

Using these following steps, go to one of our sites to get speedy answers to your personal questions.

Access is readily available by clicking on the link to "Ask a Question" on our site OhioLearns! site.

**OhioLearns!** Catalog Explore E 4 ME Ohio Learning Network

**Get a plan** Wondering if distance learning is right for you?

**Get started** View degree offerings and online courses for any schedule

**Get support** You're not alone! Regional coordinators are here to help

**About OhioLearns!**

- Ask a Question
- FAQ Tutorial
- Regions
- The E-learning Extra! OLN's Quarterly Newsletter (PDF format)

**Did you hear our radio ads?** Our Student Survey can get you some personalized help.

**E 4 ME** is a FREE, fun and informative online experience designed to introduce you to e-learning.

**In-State Tuition For GI Bill Members** Ohio is the first state to offer in-state tuition to all GI bill participants

In our 2005 Annual Report, 7.6% of graduate students enrolled in the participating institution were taking distance learning.

<http://www.ohiolearns.org>



http://www.e4meohio.org

You're just a click away from an amazing future.

Introduction to E 4 ME

Computer Skills & Requirements

Enroll in E 4 ME

Benefits of E 4 ME

Ask a Question

Ohio Offers In-State Tuition To GI Bill Participants.

### Try a Course FREE!:

**Thinking about college but high school was many moons ago?**

Start here with a free non-credit course and experience what e-learning is all about from the comfort of your own home. Or at the library. Or at work during your lunch break. [Enroll in E 4 ME now](#)

E 4 ME is fun and will introduce you to e-learning. E 4 ME is a month-long course and you can complete it at your own pace. Learn how to be successful with e-learning. Complete E 4 ME and you will be able to:

- [Link your interests to education choices, career paths, and jobs](#)
- [Find online courses and degrees that will help you meet your personal and career goals](#)
- [Earn dollars off admission, free registration or books at Ohio colleges](#)

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"E 4 ME was a Godsend! I was facing a deadline to complete my education degree but with a full time job and two small children I didn't have time for traditional education. Now I am completing my degree at the University of Cincinnati and still have time for work and family." -- Krista.

[What other Learners Say About E 4 ME.](#)

[Here's a recent newspaper article about E 4 ME.](#)

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Would your staff, employees, clients or patrons benefit from some free education? If so, [follow this link to request E 4 ME poster, bookmarks, or a presentation made to your organization.](#)

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Find Courses and Degrees:

Access is also available on our E 4 ME site.

FAQs
Ask a Question
Live Help
My Stuff

?

Ask a Question

Submit a question to OLN. [Create a New Account](#)

**Submit Your Question**

\* Denotes a required field.

**Identification**

\* Username or Email Address:

Enter email address if you do not have a username.

**Your Question**

\* Subject:

\* Question:

**Additional Information**

Category: All

@

Live Chat

Chat now with a live support assistant or request that one call you later.

Chat with Support

There are two ways to ask a question.

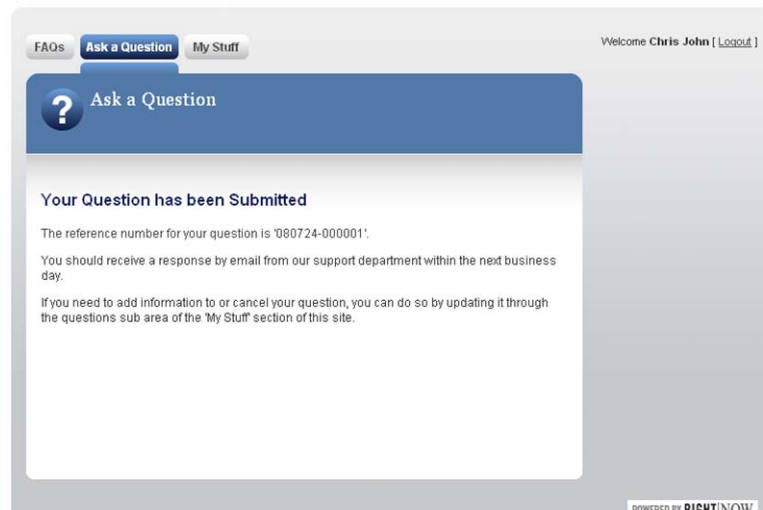
The first way to contact us is through the "Ask a question" section.

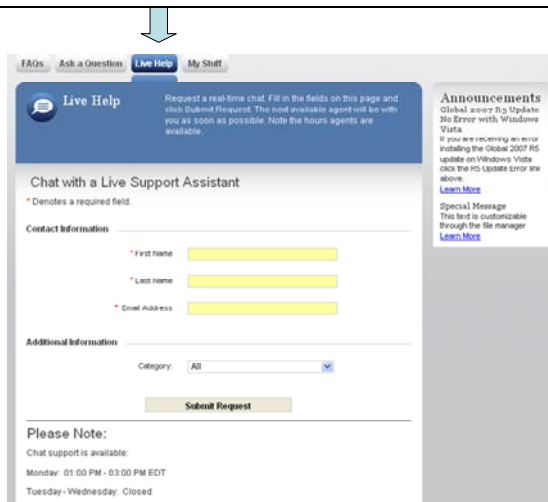
The button for this section is the second from the left.

Please use your E 4 ME user name when you submit your question. It is important you do this so we can better assist you.

Your E 4 ME user name is found in the e-mail you received from us confirming your registration.

Once you submit a question, a message will tell you your question has been successful submitted





The screenshot shows a web interface with a navigation bar at the top containing 'FAQs', 'Ask a Question', 'Live Help', and 'My Stuff'. A green arrow points to the 'Live Help' button. Below the navigation bar is a 'Live Help' section with a blue header and a text box that reads: 'Request a real-time chat. Fill in the fields on this page and click Submit Request. The next available agent will be with you as soon as possible. Note the hours agents are available.' To the right of this section is an 'Announcements' box with text about Windows Vista updates and a 'Special Message' box with customizable text. The main form area is titled 'Chat with a Live Support Assistant' and includes a legend: '\* Denotes a required field'. The form has two sections: 'Contact Information' with fields for 'First Name', 'Last Name', and 'Email Address', all marked with red asterisks; and 'Additional Information' with a 'Category' dropdown menu set to 'All'. A 'Submit Request' button is located at the bottom of the form. Below the form is a 'Please Note:' section with the following text: 'Chat support is available: Monday: 01:00 PM - 03:00 PM EDT, Tuesday - Wednesday: Closed'. A small bee icon is visible in the bottom right corner of the screenshot area.

The second way to contact us is through Chat. This can be accessed through the “Live Help” button, the second from the right. On the page, under the text “Please Note” is listed the days and time when an OLN representative is available to assist you live.

We look forward to working with you. Contact us if you need assistance.